

VA Access Numbers

1. Student Verification of Enrollment System or Interactive Response System (IRS):

1-877-823-2378 Remember, you must call the last day of each month to continue benefits.

- The automated service will ask you to pick an option from the menu. Presses # 1 to verify that your status has not changed since the last month you have called. (Use this option if you are just starting your benefits or are continuing to receive benefits while in school during back-to-back terms) A break in term or semester will not discontinue your benefits. Report any changes to your VA counselor immediately.
- The automated service will then ask you for your VA File #(SSN) followed by the pound sign.
- Lastly, It will ask for your Zip code.
- Once certified you can expect to see your money in your account in 7 – 10 days: (Direct deposit, an option chosen by you when you filled out the VA form 22-1990, if you opted for your check to be sent to your home address expect it anywhere from 10 – 14 days), and the VA discourages this action.

If the line is busy you can verify your monthly enrollment by using the education website, and clicking on WAVE (web automated verification of enrollment). This option however, requires initially that you request a pin and may take a few days to receive it in you email.

2. VA General Information: 1-800-827-1000 (Winston-Salem Regional Office)

3. VA Online Home Page: <http://www.va.gov> (All VA Benefit Info and Online Applications).

4. VA Benefits Information: 1-800-871-8387

5. VA Education Customer Service: 1-800-442-4551 (1-888-GI-BILL 1)

6. VA Education Website: <http://www.gibill.va.gov> (Claim Process Status, Case Manager and Educational Benefits Information)

7. To Request DD-214 Fax to:

USN: (314) 538-4147

USA: (314) 538-4009

USAF: (314) 538-4218

2. If you need further assistance, please contact our offices at:

Campbell University Fort Bragg office: (910) 436-3242/3243

Campbell University Pope AFB office: (910) 497-8237/8238